

E-01345A-13-0069



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ORIGINAL

**ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM**

Investigator: Carmen Madrid

Phone: 7013 APR 22 A 8:21

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 110301

Date: 4/19/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Sonya Sellers

Account Name: Sonya Sellers

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ Zip: 85260

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Consumer has recently purchase a home in Scottsdale and it has a smart meter. She is in the military and hasn't even moved into the home and the smart meter is registering high usage. She is opposed to having to pay to opt out from having a smart meter and also to have to pay extra to have the meter read every month.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinin noted and filed in Docket No. E-01345C-13-0069. closed

End of Comments

Date Completed: 4/19/2013

Opinion No. 2013 - 110301

Arizona Corporation Commission

DOCKETED

APR 22 2013

DOCKETED BY	<i>AM</i>
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